

TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
(For cord models) The vacuum cleaner does not work.	Switch is not pressed.	Press the switch.
	Device is not plugged in.	Insert the plug into the socket.
	Lack of electricity.	Check power line.
(For battery model) The vacuum cleaner does not work (for 24V model).	Discharged battery.	Recharge the battery.
	The battery is not inserted correctly.	Check of battery is inserted correctly.
	Battery exhausted.	Replace the battery.
	Charger not working.	The charger must be checked by a specialist.
The intake is not satisfactory.	Paper bag is full.	Replace dust collection bag.
	Filter elements are blocked.	Clean the filter elements.
	Accessories or hoses blocked.	Check and clean the hose and nozzle.
LED 1, LED 2 and LED 4 flash briefly on the battery every 15 sec.	Battery overvoltage - wire breakage.	Replace the battery.
The warning light lights up permanently on the charger and the battery is not recharged. 	Temperature too high/too low.	If the battery temperature is between 0°C and 50°C, the charging process starts automatically.
The warning light flashes on the charger. 	The battery is faulty.	Immediately remove the battery from the charger.
	The battery has not been fitted correctly on the slide coupling.	Mount the battery correctly on the slide coupling.