

PROBLEM	CAUSE	SOLUTION
Turning the ignition key (20) to '1' will not start the machine.	Batteries are flat.	Check the battery charge status.
	Emergency button pressed.	Reset the emergency button.
	Batteries incorrectly connected or missing.	Check and correct the battery connection.
	Blown fuses.	Check and replace the 3A key fuse or the 75A main fuse.
	Damaged ignition key switch.	Replace. (*)
The brush does not rotate.	Brush button not pressed.	Press the button.
	Function board damaged.	Replace. (*)
	Display card damaged	Replace. (*)
	Damaged brush motor.	Replace. (*)
The vacuum cleaner does not work.	Vacuum button not pressed.	Press the button.
	Recovery water tank full.	Empty, wash and clean the tank and level sensor.
	The debris tray and suction filter are dirty.	Clean the tray and filter.
	Function board damaged.	Replace. (*)
	Display board damaged.	Replace. (*)
	Suction motor damaged.	Replace. (*)
The chemical detergent is not coming out.	Chemical pump disabled.	Change setting in parameter settings.
	Chemical detergent button not pressed.	Press the button.
	Tank empty.	Replace.
	Tube blocked.	Clean pipes.
	Pump faulty.	Replace. (*)
	Function card damaged.	Replace. (*)

PROBLEM	CAUSE	SOLUTION
The machine does not dry properly, leaving traces of water on the floor.	Suction pipe blocked.	Check and, if necessary, clean the suction pipe connecting the squeegee to the recovery water tank.
	Squeegee not adjusted correctly.	Adjust the angle of the squeegee.
	Squeegee dirty.	Clean the squeegee.
	Recovery water tank full.	Empty the tank.
	Debris tray and suction filter dirty.	Clean the tray and filter.
	Squeegee blades worn.	Turn the squeegee blades upside down or replace them.
	Suction motor damaged.	Replace. (*)
No water coming out.	Water dispensing button not pressed.	Press the button.
	Tank empty.	Fill the tank.
	Tap closed.	Open the tap.
	Filter clogged.	Clean the filter.
	Solenoid valve or water pump damaged.	Replace. (*)
	Damaged function board.	Replace. (*)
Insufficient floor cleaning.	Inadequate brushes or detergent.	Use brushes or detergents suitable for the type of floor or dirt to be cleaned.
	Worn brush.	Replace the brush.

(*) Call customer service for replacement.