

## 1.1 - TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
The machine does not start when pressing the  button.	Low battery (for BC version only).	Check that the battery is charged.
	Plug disconnected (for E version only).	Connect the plug.
The machine does not work correctly and the display (22) shows the error code: "AL_XX"	Alarm condition of the electronic control system of the machine.	See paragraph "Alarms during functioning".
The brush doesn't turn.	Levers on the handle bar not pressed.	Press the levers.
	Gearmotor fault.	Replace gearmotor. (*)
	Faulty electronic board.	Replace the electronic board. (*)
The suction unit does not function.	Recovery tank full.	Empty the tank.
	Defective turbine motor.	Replace the turbine motor. (*)
	Faulty electronic board.	Replace the electronic board. (*)
The machine does dry properly, leaving traces of water on the floor.	Aspirator off.	Start up the aspirator.
	Aspiration tube blocked.	Check and if necessary clean the aspiration tube that connects the squeegee to the recovery tank.
	Recovery tank full.	Empty the recovery tank.
	Squeegee rubber blades worn.	Replace or turn over the squeegee rubber blades.
No cleaning solution comes out.	Empty tank.	Fill the tank.
	Closed tap valve.	Open the tap valve.
	Filter clogged.	Clean the filter.
	Pump solenoid valve not functioning.	Replace the solenoid valve pump. (*)
	Defective water pump.	Replace the water pump. (*)
	Faulty electronic board.	Replace the electronic board. (*)

<b>PROBLEM</b>	<b>CAUSE</b>	<b>SOLUTION</b>
Insufficient floor cleaning.	Unsuitable brushes or detergent.	Use brushes or detergents which are suitable for the type of floor or dirt to be cleaned.
	Brush worn.	Replace the brush.

(\*) Call customer service to request replacement.